



Ordering is Easy:

Date of Order: _____

Number of Staff / Volunteers: _____ / _____

Step 1: Your ADC as of TODAY: _____

Step 2: Number of courses chosen from the HEN Course Listing on reverse side: _____

Step 3: Calculate your costs:
 _____ (# of courses) X \$ _____ (ADC Pricing Level)
 = \$ _____ (Subscription Cost)

Step 4: Add specially priced courses chosen on reverse side:

Course # _____ Price \$ _____

Course # _____ Price \$ _____

Total Due HEN: \$ _____

Hospice Average Daily Census	Price per Course	Price per 50 HEN Courses
1 - 40	\$60	\$2,500
41 - 99	\$120	\$4,500
100 - 200	\$180	\$7,500
201 - 500	\$240	\$10,000
501 - 1000	\$300	\$12,500
1000+	CALL	CALL

Buy 25 courses and get 2 free
Individual subscription \$29 for one week viewing

Name of Hospice: _____

Address: _____

City: _____ State: _____ Zip: _____

HEN Administrator Name: _____

HEN Administrator E-mail: _____

Phone: _____ Fax: _____

- Check enclosed, payable to Hospice Education Network
 Please charge my credit card: Visa MC AMEX

Acct. No.: _____

Exp. Date: _____ Security Code: _____

Billing ZIP Code: _____

Name on Card: _____

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Orders are processed on the day payment is received. After payment is processed, an access authorization code is sent via e-mail to the HEN Administrator identified at left.

To Order:

Call: 508.778.0008
866.969.7124

Fax: 508.418-7707

Mail: 259 North Street
Hyannis, MA 02601

For more information about the Hospice Education Network or to request an online demonstration of its features, call 866.969.7124 or send an email to: info@hospiceonline.com

Thank you for your order!

WB

- 183: Abuse, Neglect and Exploitation
- 665: ADRs: Additional Development Requests
- 1198: Advanced Symptom Management
- 1095: Advantages of Strength Based Assessments with Hospice Patients
- 218: Adverse Events / Incident Reporting
- 836: After They Forget - The Thriving Spirit of Alzheimers
- 650: Appearances: Paranormal Experiences at the End of Life and in Bereavement
- 571: Because You've Never Died Before
- 1096: Being Wounded Healers: Helping Ourselves Find Meaning in Suffering
- 1231: Billing/Coding: Best Practices for Hospice & Palliative Care & Navigating the Maze of Physician Billing
- 1035: Breaking Bad News
- 1273: Breaking the Code: Assure Payment for Physician and ARNP Services
- 194: Children of Adult Hospice Patients
- 835: Choosing Hope at End of Life
- 1097: Client-Centered Care Plans with Minimal Paperwork
- 217: Clinical Ethics at the Bedside
- 223: Communicating with Alzheimer's Patients
- 839: Communication: An Act of Love
- 837: Compassion Fatigue: The Professional Caregiver's Dilemma
- 572: CR 5567: Get Ready. Get Smart.
- 573: CR 5567: Do It Now. Do It Right.
- 1036: A Cry for Help: Responding to Requests for Physician-Assisted Suicide
- 829: Cultural Consideration at the End of Life
- 195: Decision-making and Advance Directives
- 227: Depression in the Dying
- 1075: Describing Functional Status: Beyond KPS/PPS and Adult Failure to Thrive Syndrome
- 666: Determining Terminal Status: Dementia due to Alzheimer's Disease and Related Disorders.
- 845: The Dyspneic Patient and Family in Times of High Anxiety
- 193: Effective Communication
- 677: ELNEC Core: Communication in Palliative Care
- 820: ELNEC Core: Cultural Considerations of Palliative Care
- 821: ELNEC Core: Ethical Issues in Palliative Care
- 676: ELNEC Core: Final Hours of Life
- 822: ELNEC Core: Introduction to Palliative Care Nursing
- 823: ELNEC Core: Loss, Grief, and Bereavement
- 819: ELNEC Core: Pain Management in Palliative Care
- 818: ELNEC Core: Symptom Management in Palliative Care
- 1332: ELNEC Geri: Principles of Palliative Care
- 1333: ELNEC Geri: Pain Assessment & Management
- 1334: ELNEC Geri: Nonpain Symptoms at the End of Life
- 1335: ELNEC Geri: Goals of Care & Ethical Issues at the EOL
- 1336: ELNEC Geri: Cultural Considerations at the End of Life
- 1337: ELNEC Geri: Communication at the End of Life
- 1338: ELNEC Geri: Loss, Grief & Bereavement
- 1339: ELNEC Geri: Ensuring Quality Care at the End of Life
- 1340: ELNEC Geri: Preparation for & Care at Time of Death
- 1303: ELNEC Pedi: Introduction to Pediatric Palliative Care
- 1304: ELNEC Pedi: Perinatal and Neonatal Care
- 1305: ELNEC Pedi: Communication
- 1306: ELNEC Pedi: Ethical and Legal Issues
- 1307: ELNEC Pedi: Cultural Considerations
- 1308: ELNEC Pedi: Pain Management
- 1309: ELNEC Pedi: Symptom Management
- 1310: ELNEC Pedi: Care at the Time of Death
- 1311: ELNEC Pedi: Loss, Grief and Bereavement
- 655: Emergency/Disaster Management
- 1342: Ethical Foundations of Hospice CoPs
- 206: Explaining Hospice to Patients and Families
- 841: Exploring Your Own Legacy: A Look at Ethical Wills
- 1313: Final Hours: Promoting A Patient's Right To Be In Control
- 1314: Final Hours: Promoting A Patient's Right To Cry, Be Angry Be In Denial, and To Laugh
- 1316: Final Hours: Promoting A Patient's Right To Have a Sense of Purpose
- 1317: Final Hours: Promoting A Patient's Right To Have Personal Beliefs and Values Respected
- 1315: Final Hours: Promoting A Patient's Right To Touch and Be Touched
- 1240: Fire and Electrical Safety
- 182: Grief and Loss
- 413: HFA: Caregiving and Loss: Family Needs, Professional Responses
- 415: HFA: Living With Grief: After Sudden Loss
- 414: HFA: Living With Grief: Alzheimer's
- 412: HFA: Living With Grief: At Work, At School, At Worship

- 418: HFA: Living With Grief: Before and After the Death
- 420: HFA: Living With Grief: Coping With Public Tragedy
- 416: HFA: Living With Grief: Ethical Dilemmas at the End of Life
- 410: HFA: Living With Grief: When Illness is Prolonged
- 411: HFA: Living With Grief: Who we are; How we Grieve
- 419: HFA: Loss in Later Life
- 417: HFA: Pain Management at the End of Life
- 213: HIPAA Privacy Training – Admin Staff
- 266: HIPAA Privacy Training – Clinical Staff
- 214: HIPAA Security Part 1- 4
- 180: Hospice 101: An Introduction to Hospice Services
- 201: Hospice and Palliative Care: Past, Present, and Future
- 204: Hospice and the Traveling Patient
- 779: Hospice in the Nursing Home: Contracting, Quality, and Regulatory Considerations
- 937: How to be a Great Social Worker
- 826: IDG, Careplanning and Coordination of Services
- 637: Improving Clinical Documentation
- 219: Infection Control and You
- 800: Initial and Comprehensive Assessment
- 202: Interdisciplinary Team: An Introduction for Hospice Staff
- 216: Introduction to Quality Assessment & Performance Improvement (QAPI)
- 817: JCAHO: Going beyond Medicare Certification to Joint Commission Accreditation
- 207: Just One More Bite: Understanding Changes in Eating and Drinking
- 643: Keeping Their Stories Alive
- 1341: Later Stage Alzheimer's Disease - Optimal Care and Comfort at the End of Life
- 215: Legal Program: Fraud & Abuse and Corporate Compliance: A Primer for Hospices
- 375: Legal Program: Pre-Hospice Care
- 277: Levels of Care: An Overview for Hospice Staff
- 1122: Loss, Grief & Faith: A Guide for Professionals
- 196: Managing Stress, Boundaries and Burnout
- 780: Medical Director Contracting: Hospice Physicians and the New COPs
- 610: Medical Directors: A Physician's Role in Organizational Culture Change during Open Access
- 611: Medical Directors: It Takes a Village: Engendering Community Physician Support For End-Of-Life Care
- 612: Medical Directors: Plumbing The Depths: Local Physician Recruitment For Your Hospice Program
- 613: Medical Directors: Staff Empowerment Through Extemporaneous Educational Opportunities
- 609: Medical Directors: The Medical Director's Role In Organizational Excellence
- 652: The Medicare Hospice Benefit-Updated
- 654: Nutrition at End-of-Life
- 187: OSHA Annual Update
- 208: Pain Hurts Everyone: Managing & Understanding Pain
- 544: Pain Management: Pain Management in Hospice Part I
- 546: Pain Management: Pain Management in Hospice Part II
- 547: Pain Management: Pain Management in Hospice Case Studies Part III
- 239: Patient Rights and Responsibilities
- 833: Performance Improvement Projects (PIPs)
- 846: The Practitioner Role in End-of-Life Geriatric Care
- 198: Principles of Pain & Symptom Management
- 222: Professional Boundaries in Hospice Care
- 1197: Prognostication in End of Life
- 824: Providing Hospice to Residents of a SNF/NF or ICF/MR
- 228: Psychological Factors at the End of Life
- 847: Psychosocial Assessment, Intervention, and Treatment Planning
- 513: QAPI CoP: Introduction to Quality Assessment and Performance Improvement
- 514: QAPI CoP: Program Data and Performance Measures
- 515: QAPI CoP: Program Activities
- 516: QAPI CoP: Performance Improvement
- 517: QAPI CoP: Patient-level & Hospice-level QAPI Measures
- 518: QAPI CoP: The QAPI Opportunity
- 828: QAPI: Developing and Implementing a QAPI Program
- 827: QAPI: What Hospices Need to Know and Do
- 209: Quality of Life Issues: Challenges and Opportunities
- 830: Religious Beliefs and Traditions at the End of Life
- 220: Safety in the Home
- 221: Safety in the Workplace: Workplace Violence
- 186: Sexual Harassment
- 840: Social Work Boundaries as an Ethical Consideration
- 843: Social Work Ethics in End-of-Life Care
- 842: Social Work Leadership in Hospice Care

- 224: Spirituality in End-of- Life Care
- 844: Strategies to Maintain Effectiveness - Indicators of the Need to Step Away
- 1224: Swine Flu: What Every Hospice Needs to Know About H1N1
- 205: Through the Fire: A Dying Exercise
- 1098: Tools, Tools, and More Tools to Help the Grieving
- 240: Trajectory of Illness, Stages of Dying
- 1099: Virtual Dreams: Getting Clients to Open Up Quickly and in Depth
- 1038: Withholding, Withdrawing Treatments
- 1151: Working With Challenging Cases: A Problem-Solving Model for Social Workers

The following courses are priced separately:

- 561: Certification Prep Course For Hospice Aides

Cost Based on Hospice Average Daily Census

1-40	41-99	100-200	201-500	501-1000	\$1000+
\$250	\$425	\$650	\$800	\$1100	Call

- CoP by CoP \$795