



Renewing is Easy:

Date of Order: _____

Number of Staff / Volunteers: _____ / _____

Step 1: Your ADC as of TODAY: _____

Step 2: Number of courses chosen from the HEN Course Listing on reverse side: _____

Step 3: Calculate your costs:
 _____ (# of courses) X \$ _____ (ADC Pricing Level)

= \$ _____ (Subscription Cost)

Step 4: Add specially priced courses chosen on reverse side:

Course # _____ Price \$ _____

Course # _____ Price \$ _____

Total Due HEN: \$ _____

Hospice Average Daily Census	Price per Course	Price per 50 HEN Courses
1 - 40	\$60	\$2,500
41 - 99	\$120	\$4,500
100 - 200	\$180	\$7,500
201 - 500	\$240	\$10,000
501 - 1000	\$300	\$12,500
1000+	CALL	CALL

Buy 25 courses and get 2 free

Individual subscription \$29 for one week viewing

Name of Hospice: _____

Address: _____

City: _____ State: _____ Zip: _____

HEN Administrator Name: _____

HEN Administrator E-mail: _____

Phone: _____ Fax: _____

Check enclosed, payable to Hospice Education Network

Please charge my credit card: Visa MC AMEX

Acct. No.: _____

Exp. Date: _____ Security Code: _____

Billing ZIP Code: _____

Name on Card: _____

Signature: _____

Orders are processed on the day payment is received. After payment is processed, the access authorization code is sent via e-mail to the HEN Administrator identified at left.

To Order:

Call: 508.778.0008
866.969.7124

Fax: 508.418-7707

Mail: 259 North Street, 2nd floor
Hyannis, MA 02601

For more information about the Hospice Education Network or to request an online demonstration of its features, call 866.969.7124 or send an email to: info@hospiceonline.com

Thank you for renewing with HEN!

WB

- 183: Abuse, Neglect and Exploitation
- 665: ADRs: Additional Development Requests
- 1198: Advanced Symptom Management
- 1677: Advancing Illness: Channeling Chaos Towards Continuity in Palliative Care
- 1095: Advantages of Strength Based Assessments with Hospice Patients
- 218: Adverse Events / Incident Reporting
- 836: After They Forget - The Thriving Spirit of Alzheimers
- 650: Appearances: Paranormal Experiences at the End of Life and in Bereavement
- 571: Because You've Never Died Before
- 1096: Being Wounded Healers: Helping Ourselves Find Meaning in Suffering
- 1231: Billing/Coding: Best Practices for Hospice & Palliative Care & Navigating the Maze of Physician Billing
- 1035: Breaking Bad News
- 1273: Breaking the Code: Assure Payment for Physician and ARNP Services
- 1574: Caring for Atypical Parkinson's Patients and Their Families
- 194: Children of Adult Hospice Patients
- 835: Choosing Hope at End of Life
- 1097: Client-Centered Care Plans with Minimal Paperwork
- 217: Clinical Ethics at the Bedside
- 223: Communicating with Alzheimer's Patients
- 839: Communication: An Act of Love
- 837: Compassion Fatigue: The Professional Caregiver's Dilemma
- 1590: Confessions of an ex-Lone Ranger: Pearls, Gems and Silver Bullets
- 572: CR 5567: Get Ready. Get Smart.
- 573: CR 5567: Do It Now. Do It Right.
- 1588: Creative Healing: Sensory Stimulation & Creative Resolution in End of Life Care
- 1036: A Cry for Help: Responding to Requests for Physician-Assisted Suicide
- 829: Cultural Consideration at the End of Life
- 195: Decision-making and Advance Directives
- 227: Depression in the Dying
- 1075: Describing Functional Status: Beyond KPS/PPS and Adult Failure to Thrive Syndrome
- 666: Determining Terminal Status: Dementia due to Alzheimer's Disease and Related Disorders.
- 845: The Dyspneic Patient and Family in Times of High Anxiety
- 193: Effective Communication
- 822: ELNEC Core: Introduction to Palliative Care Nursing
- 819: ELNEC Core: Pain Management in Palliative Care
- 818: ELNEC Core: Symptom Management in Palliative Care
- 821: ELNEC Core: Ethical Issues in Palliative Care
- 820: ELNEC Core: Cultural Considerations of Palliative Care
- 677: ELNEC Core: Communication in Palliative Care
- 823: ELNEC Core: Loss, Grief, and Bereavement
- 676: ELNEC Core: Final Hours of Life
- 1332: ELNEC Geri: Principles of Palliative Care
- 1333: ELNEC Geri: Pain Assessment & Management
- 1334: ELNEC Geri: Nonpain Symptoms
- 1335: ELNEC Geri: Goals of Care & Ethical Issues at the EOL
- 1336: ELNEC Geri: Cultural & Spiritual Considerations
- 1337: ELNEC Geri: Communication
- 1338: ELNEC Geri: Loss, Grief & Bereavement
- 1339: ELNEC Geri: Ensuring Quality Care at the End of Life
- 1340: ELNEC Geri: Preparation for & Care at Time of Death
- 1303: ELNEC Pedi: Introduction to Pediatric Palliative Care
- 1304: ELNEC Pedi: Perinatal and Neonatal Care
- 1305: ELNEC Pedi: Communication
- 1306: ELNEC Pedi: Ethical and Legal Issues
- 1307: ELNEC Pedi: Cultural Considerations
- 1308: ELNEC Pedi: Pain Management
- 1309: ELNEC Pedi: Symptom Management
- 1310: ELNEC Pedi: Care at the Time of Death
- 1311: ELNEC Pedi: Loss, Grief and Bereavement
- 1532: ELNEC - For Veterans: Introduction to Palliative Care Nursing (all Vets modules come w/ Introductory Message)
- 1533: ELNEC - For Veterans: Pain Management
- 1534: ELNEC - For Veterans: Symptom Management
- 1535: ELNEC - For Veterans: Cultural Considerations
- 1536: ELNEC - For Veterans: Communication
- 1537: ELNEC - For Veterans: Loss, Grief and Bereavement
- 1538: ELNEC - For Veterans: Final Hours
- 655: Emergency/Disaster Management
- 1342: Ethical Foundations of Hospice CoPs

- 206: Explaining Hospice to Patients and Families
- 841: Exploring Your Own Legacy: A Look at Ethical Wills
- 1609: Face-To-Face Encounter w/Update
- 1313: Final Rights: Promoting A Patient's Right To Be In Control
- 1314: Final Rights: Promoting A Patient's Right To Cry, Be Angry Be In Denial, and To Laugh
- 1316: Final Rights: Promoting A Patient's Right To Have a Sense of Purpose
- 1317: Final Rights: Promoting A Patient's Right To Have Personal Beliefs and Values Respected
- 1315: Final Rights: Promoting A Patient's Right To Touch and Be Touched
- 1573: Finding Meaning from Loss
- 1240: Fire and Electrical Safety
- 182: Grief and Loss
- 413: HFA: Caregiving and Loss: Family Needs, Professional Responses
- 415: HFA: Living With Grief: After Sudden Loss
- 414: HFA: Living With Grief: Alzheimer's
- 412: HFA: Living With Grief: At Work, At School, At Worship
- 418: HFA: Living With Grief: Before and After the Death
- 420: HFA: Living With Grief: Coping With Public Tragedy
- 416: HFA: Living With Grief: Ethical Dilemmas at the End of Life
- 410: HFA: Living With Grief: When Illness is Prolonged
- 411: HFA: Living With Grief: Who we are; How we Grieve
- 419: HFA: Loss in Later Life
- 417: HFA: Pain Management at the End of Life
- 213: HIPAA Training for Hospice Staff and Volunteers
- 214: HIPAA Security Part 1- 4
- 180: Hospice 101: An Introduction to Hospice Services
- 201: Hospice and Palliative Care: Past, Present, and Future
- 204: Hospice and the Traveling Patient
- 779: Hospice in the Nursing Home: Contracting, Quality, and Regulatory Considerations
- 937: How to be a Great Social Worker
- 826: IDG, Careplanning and Coordination of Services
- 637: Improving Clinical Documentation
- 219: Infection Control and You
- 800: Initial and Comprehensive Assessment
- 202: Interdisciplinary Team: An Introduction for Hospice Staff
- 1570: Intrathecal Port Intricacies
- 216: Introduction to Quality Assessment & Performance Improvement (QAPI)
- 817: JCAHO: Going beyond Medicare Certification to Joint Commission Accreditation
- 207: Just One More Bite: Understanding Changes in Eating and Drinking
- 643: Keeping Their Stories Alive
- 1341: Later Stage Alzheimer's Disease - Optimal Care and Comfort at the End of Life
- 215: Legal Program: Fraud & Abuse and Corporate Compliance: A Primer for Hospices
- 375: Legal Program: Pre-Hospice Care
- 277: Levels of Care: An Overview for Hospice Staff
- 1122: Loss, Grief & Faith: A Guide for Professionals
- 1572: Management of Cardiac Devices in Hospice & Palliative Care Patients
- 196: Managing Stress, Boundaries and Burnout
- 780: Medical Director Contracting: Hospice Physicians and the New COPs
- 610: Medical Directors: A Physician's Role in Organizational Culture Change during Open Access
- 611: Medical Directors: It Takes a Village: Engendering Community Physician Support For End-Of-Life Care
- 612: Medical Directors: Plumbing The Depths: Local Physician Recruitment For Your Hospice Program
- 613: Medical Directors: Staff Empowerment Through Extemporaneous Educational Opportunities
- 609: Medical Directors: The Medical Director's Role In Organizational Excellence
- 652: The Medicare Hospice Benefit-Updated
- 1646: Methadone for the Treatment of Pain in Hospice and Palliative Care (for MDs and ARNPs)
- 1647: Methadone for Pain in Hospice and Palliative Care: A Complex Medication (for RNs)
- 1569: New to Bereavement? Everything You Wanted to Know in 60 Minutes or Less
- 654: Nutrition at End-of-Life
- 187: OSHA Annual Update
- 208: Pain Hurts Everyone: Managing & Understanding Pain
- 544: Pain Management: Pain Management in Hospice Part 1
- 546: Pain Management: Pain Management in Hospice Part II
- 547: Pain Management: Pain Management in Hospice Case Studies Part III

- 1571: Palliative Care Meetings: A Periscope View
- 1589: Part of Me Died, Too: Creative Survival Strategies for Bereaved Children and Teenagers
- 239: Patient Rights and Responsibilities
- 833: Performance Improvement Projects (PIPs)
- 1616: Physician Narrative
- 846: The Practitioner Role in End-of-Life Geriatric Care
- 198: Principles of Pain & Symptom Management
- 222: Professional Boundaries in Hospice Care
- 1197: Prognostication in End of Life
- 824: Providing Hospice to Residents of a SNF/NF or ICF/MR
- 228: Psychological Factors at the End of Life
- 847: Psychosocial Assessment, Intervention, and Treatment Planning
- 513: QAPI CoP: Introduction to Quality Assessment and Performance Improvement
- 514: QAPI CoP: Program Data and Performance Measures
- 515: QAPI CoP: Program Activities
- 516: QAPI CoP: Performance Improvement
- 517: QAPI CoP: Patient-level & Hospice-level QAPI Measures
- 518: QAPI CoP: The QAPI Opportunity
- 828: QAPI: Developing and Implementing a QAPI Program
- 827: QAPI: What Hospices Need to Know and Do
- 209: Quality of Life Issues: Challenges and Opportunities
- 830: Religious Beliefs and Traditions at the End of Life
- 220: Safety in the Home
- 221: Safety in the Workplace: Workplace Violence
- 186: Sexual Harassment
- 840: Social Work Boundaries as an Ethical Consideration
- 843: Social Work Ethics in End-of-Life Care
- 842: Social Work Leadership in Hospice Care
- 224: Spirituality in End-of- Life Care
- 844: Strategies to Maintain Effectiveness - Indicators of the Need to Step Away
- 1224: Swine Flu: What Every Hospice Needs to Know About H1N1
- 205: Through the Fire: A Dying Exercise
- 1098: Tools, Tools, and More Tools to Help the Grieving
- 240: Trajectory of Illness, Stages of Dying
- 1540: Understanding Hospice Scrutiny

- 1099: Virtual Dreams: Getting Clients to Open Up Quickly and in Depth
- 1038: Withholding, Withdrawing Treatments
- 1151: Working With Challenging Cases: A Problem-Solving Model for Social Workers

The following courses are priced separately:

- 561: Certification Prep Course For Hospice Aides

Cost Based on Hospice Average Daily Census

1-40	41-99	100-200	201-500	501-1000	\$1000+
\$250	\$425	\$650	\$800	\$1100	Call

- CoP by CoP \$795